A NOTE FROM _____

How we look after your information, and what we promise about it.

Our church uses a tool called Mizpah so our staff spend less time at screens and more time with people. It works inside the tools our church already uses, such as Planning Center and our email, and it works only for our church.

What it can see: your name and contact details, your household, which Sundays you were with us, and the groups and teams you are part of. If our church connects its giving or its books, Mizpah sees totals, never what one family gave. It never holds card or bank numbers. Your record stays in our church's own tools; Mizpah keeps only our staff's conversations with it and the notes they ask it to remember.

Who sees what: our staff, each as their role allows. The church's finances are seen only by its pastors and administrators. Mizpah never writes to a child and never shows a child's contact details; a note about your child comes to you.

What you can ask, any time: to see your record, to correct it, or to have it removed. To stop our emails, use the link at the foot of a church-wide letter, or simply tell us. One word is enough.

> How Mizpah writes: it prepares answers and emails with an AI model (Claude, made by Anthropic), which does not learn from your information. A person reads each one before it goes out.

Mizpah's promises to you

Never sold. Your information is not sold, rented, or used for advertising.

Yours. The church owns every record and can take it all out, or delete it, at any time.

It asks first. Nothing is sent or changed until a person presses Approve, and what was sent is written down.

Giving, in totals. Never what one family gave.

Children kept safe. Never written to, and their contact details never shown.

Locked. Encrypted, and seen only by the staff whose role needs it.

If anything goes wrong, you will be told.

Questions about your record? Ask _____

Mizpah's full privacy policy: mizpah.dev/privacy

CUT HERE

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